Employee Morale Scorecard

For the ten questions below, rank the correctness of each statement below as they apply to your company from 1 to 10. Write your answer below each statement, and add your total score up at the bottom of this sheet.

1 = Absolutely True
3 = Mostly True
5 = Sometimes True, Sometimes False
7 = Mostly False
10 = Completely False

1. **There are never IT related setbacks during the workday**

2. **Our internet runs fast and does not impact productivity in a negative way**

3. **Our internet is very reliable**

4. **Customers have not gotten upset over IT-related issues**

5. **There are no non-IT employees who have to dedicate time to solve IT-related issues**

6. **Employees never complain about our technology**

7. **Employees never complain about our Internet connectivity**

8. **We do not lose information and data due to technology-related problems**

9. **Our system has been updated with new technology in the past two years**

10. **We work with a managed IT company or have a full IT team that can handle any**

    problem

Your Company's Score: _____

What Your Score Means

1 – 20: IT-related morale issues are very unlikely to be a problem for your company. Great job!

21 – 40: The morale of your employees is likely impacted negatively by your company's current IT system. Look to improve your system by first getting information from your team on what they think can be improved and then plan how you can fix the problems they face.

41 – 60: The inconsistency and ineffectiveness of your IT system is very likely hurting the morale of your employees. Consider upgrading your system and working with a virtual team to implement a goal-driven IT system. This team should also be able to immediately solve IT problems as they arise.

61+: You should consider immediate action to overhaul your IT system and retain talented employees who are frustrated because of the state of your IT. Don't worry, there are options and the good news is that you just took this step to identify a problem. Now it's time to fix it. Let's discuss your score and see how we can improve your team's morale.

Contact Mavidea today to review your score with you and assess your current IT situation.

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